



Updating System DLL Files If Windows® 98/98SE Fails to Load After Installing DriveExplorer™ Version 3.01.06

Introduction

Important: The Microsoft® Internet Explorer Version 5.0 that is installed with the Windows® 98/98SE operating system is **NOT** compatible with DriveExplorer™ software.

The purpose of this procedure is to assist the user in the following areas...

- Regain access to their computer from the *MS-DOS* prompt
- Update critical system *DLL* files
- Successfully restore their Windows® 98/98SE operating system
- Upgrade to Microsoft® Internet Explorer Version 6.0

Getting Started

Since your computer's operating system is inaccessible at this time, the following tasks will need to be performed on a **different** PC running Windows®.

You will need to detach the supplied ***WIN98SHDLL.zip*** file to a temporary folder on your hard drive.

Next you will need to browse to the *zip* file in your temporary folder and extract all of the *DLL* files to a 3.5-inch floppy diskette. When the file transfer is complete, you should have the following three files on your diskette...

- **Shscrap.dll**
- **Shlwapi.dll**
- **Shfolder.dll**

Once you have verified all three files are on the diskette, remove the diskette from your floppy drive and put it aside. You will need the diskette later in the procedure.

Installing *DLL* Files

At this time please shut down/reboot the computer that will **NOT** load the Windows® 98/98SE operating system while pressing and holding

down the *Ctrl* key. This will take you into the Windows® 98/98SE Boot Menu which will look similar to the screen below.

```
Microsoft Windows 98 Startup Menu
1. Normal
2. Logged (\BOOTLOG.TXT)
3. Safe mode
4. Safe mode with network support
5. Step-by-step confirmation
6. Command prompt only
7. Safe mode command prompt only
Enter a choice: 1      Time remaining: 06
```

Select the option for *Safe mode command prompt only*. Then insert the floppy diskette that contains the three *DLL* Files.

At the **C:\>** prompt, type the following command...

A:

You will arrive at the **A:\>** prompt which will allow you to access data from your floppy diskette. Next type the following command...

copy *.dll c:\windows\system

Press the **Enter** key. *MS-DOS* may prompt you with the following message...

Overwrite c:\windows\system\SH*.DLL? (Yes/No/All):

Press the **A** key to update **all** three files on your hard drive.

Remove the floppy diskette from your floppy drive and restart your computer.

Updating Microsoft® Internet Explorer

Once your computer has loaded the Windows® 98/98SE operating system you will need to update your Microsoft® Internet Explorer software via one of the following methods...

- **Windows Update**
- **Internet Explorer Download Link**

Windows Update

Your Windows® 98/98SE operating system uses the Windows® Update feature with which the user can automatically update **Windows** by clicking the **Windows Update** icon in the **Start** menu.

Internet Explorer Download Link

You may click on the below if you are viewing this document online
-OR- you may enter the path on the Internet Explorer address bar if
you are viewing the printed document.

<http://www.microsoft.com/windows/downloads/ie/>