



October 6, 2005

***WARNING REGARDING WATER DAMAGE***

Water-damaged Rockwell Automation electronic and electro-mechanical products normally are presumed to be beyond repair. Damage can result from immersion, submersion or exposure to excessive moisture brought about through flooding, fire fighting activities, hurricanes, sewage overflows, and the like. Due to potential problems with water-borne sediments and contaminants, damage to insulating materials, and rust and corrosion to metal parts, users should replace the affected products in total or take other action as described in the following table:

<i>Type</i>	<i>Examples</i>	<i>Required Action</i>
Electronic products	Programmable controllers, I/O cards, drives, video displays	Remove product from service and scrap or discard.
Normally non-repairable electro-mechanical products	Push buttons, relays, small contactors, limit switches	Remove product from service and scrap or discard.
Normally repairable electro-mechanical products	Motors, large contactors, starters	Product may be repairable in some instances, as determined by Rockwell Automation on a case-by-case basis. Otherwise, remove product from service and scrap or discard.
Mechanical products	Metal cabinets and enclosures, sheaves, couplings, bushings, belts, gear reducers and mounted bearings	Return the product to service only following proper cleaning, re-lubrication, repair or replacement of any damaged components, and inspection. Where applicable, qualified personnel should conduct appropriate electrical insulation resistance testing to ensure that products and associated field wiring are free from short circuits and grounds.

On a normal for-fee basis, users should forward affected repairable products to an appropriate Rockwell Automation service and repair facility for evaluation, assessment of repair costs, and possible reconditioning following the Company's regular factory repair or remanufacturing procedures. Users should call their local Rockwell Automation office or applicable authorized product distributor for assistance in locating an appropriate service and repair facility and to receive an estimate of applicable inspection and repair charges.

Users should scrap or discard all affected non-repairable products and components in a way that eliminates the possibility of their reuse by anyone, as well as in compliance with applicable hazardous waste and environmental laws and regulations.

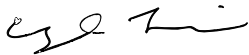
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Users should assume that water-immersed Rockwell Automation equipment has been damaged, and Rockwell Automation cannot warrant or take responsibility for any damaged equipment, regardless of its original manufacturer's warranty. Products subsequently repaired or reconditioned by Rockwell Automation will be warranted in accordance with the Company's then current published repair warranty.

For further important safety information refer to the NEMA publication entitled "Guidelines of Handling Water-Damaged Electrical Equipment."

[www.nema.org/stds/water-damaged.cfm#download](http://www.nema.org/stds/water-damaged.cfm#download)

Sincerely,



Charyl A Fines, P.E.  
Vice President Quality, Environmental and Safety