



# PowerFlex<sup>®</sup> Digital DC Drive Firmware v5.003

These release notes correspond to major revision (5), minor revision (3) of firmware for the PowerFlex<sup>®</sup> Digital DC drive.

## Introduction

The following information is included in this document:

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## Determining the Firmware Revision Level

To determine the firmware version for a PowerFlex DC, view parameter 331 [Software Version].

The firmware build number is not associated with a parameter number.

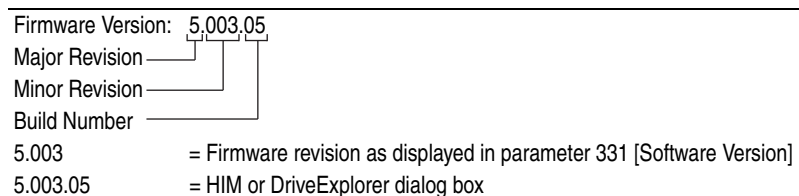
To determine the firmware build number using the HIM:

- From the Main menu, select Diagnostics > Device Version.  
View the build number under “Main Control Bd Application Code”.

To determine the firmware build number using DriveExplorer™:

- Select Explore > Device Properties.  
In the Device Properties dialog box, click on the Details tab and view the build number under Main Control Bd Application Code > Revision.

Example:



## Firmware Upgrades

**Important:** Once a flash update has been started, do not remove power from the drive until after the download has completed and the Drive has reset. If power is removed during Boot Flash, the drive may be permanently damaged. A drive that has been damaged in this way cannot be repaired. If power is removed during Application Flash, the drive will remain in Boot and can be re-flashed.

**Note:** When you upgrade to a major firmware revision (for example, 4.xxx to 5.xxx), after the drive has been programmed and rebooted an “EEPROM Error” fault (F100) will occur. This is due to the additional memory storage requirements for the new parameters in the firmware. You can clear the fault and proceed with the configuration of the drive.

### HyperTerminal Update Instructions:

Firmware 1.006.05 or later:

Use HyperTerminal to load the following file:

1. PFDC\_MC\_5\_003\_05\_AppES.bin

**Note:** The above file contains English and Spanish only.

### ControlFLASH Update Instructions:

ControlFLASH updates are only possible using the following:

- AnaCANda, v3.004.01 or later
- DeviceNet, v1.006.02 or later
- ControlNet, v1.001.01 or later
- EtherNet, v1.001.01 or later

Firmware 1.006.05 or later:

1. Install ControlFLASH file ControlFLASH\_PFDC\_v5003b05ES.msi
2. Run ControlFLASH

**Note:** The above file contains English and Spanish only.

## Enhancements

There are no enhancements included in this revision.

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## Corrected Anomalies

This section describes the anomaly corrected in this revision:

### **Erroneous EEPROM Error (F100) Fault at Power Up**

With previous firmware versions an erroneous EEPROM Error (F100) fault could occur after several power cycles. When this occurred, the drive could require multiple power cycles to clear the fault.

With this firmware version an EEPROM Error (F100) fault can now be reset via the HIM or drive software.

## Rockwell Automation Support

Rockwell Automation provides technical information on the web to assist you in using our products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a “MySupport” feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration and troubleshooting, we offer TechConnect Support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

## Installation Assistance

If you experience a problem with a hardware module within the first 24 hours of installation, please review the information that's contained in this document. You can also contact a special Customer Support number for initial help in getting your module up and running:

United States	1.440.646.3434 Monday – Friday, 8am – 5pm EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

## New Product Satisfaction Return

Rockwell tests all of our products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned:

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for return procedure.

U.S. Allen-Bradley Drives Technical Support - Tel: (1) 262.512.8176, Fax: (1) 262.512.2222, Email: [support@drives.ra.rockwell.com](mailto:support@drives.ra.rockwell.com), Online: [www.ab.com/support/abdrives](http://www.ab.com/support/abdrives)

[www.rockwellautomation.com](http://www.rockwellautomation.com)

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